



Ministry of Health, Turkey  
Directorate of Healthcare Services

# Standards of Accreditation in Health



Office of Quality and Accreditation in Health - MoH Turkey



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# PROLOGUE

# PROLOGUE



Nowadays, rapid advances in medical technology and applications have brought significant changes in physical and functional construction of the health services. Emerging success rates of diagnosis and treatment applications, corresponding increases in number of patients and patient beds turnover, people being more careful about health of themselves and their families can be listed as the cause of the physical and functional changes. These changes affect structural, administrative and designative practices of hospitals and emphasize the need to provide quality health care for patients who need medical care as soon as possible. In this context, activities to deliver quality health services gave birth to the need for an external evaluation of a different structure and have brought up the concept of accreditation. So far, a few patient and organizational structure focused accreditation systems have been established for the purpose of development of patient care in the world at an optimal level of quality, creation of a safe patient care environment, minimizing risks concerning patients and employees, a number of quality improvement and patient safety, and performance of healthcare institutions started to be evaluated within these systems.

In Republic of Turkey, foundations of accreditation have been laid in 2005 with the quality of healthcare evaluations and service standards of evaluations have been determined. These standards which are developed over time in the terms of number and structure have been implemented in four different versions. By 2013, standards got restructured in the terms of four basic principles of accreditation and ten goals, and the fifth version has been finalized with the name of "Standards of Accreditation in Health".

"Hospital Kit" which sheds light on "Republic of Turkey Accreditation System of Health" has been prepared using a common language that is understandable and interpretable among primarily hospitals and all other stakeholders.



In the first part of SAS-Hospital Kit which contains standards, assessment criteria and guidelines, basic policies and principles for accreditation of health have been demonstrated. In the second part historical development process and general information about the accreditation standards are included. Third part includes guidelines containing standard requirements prepared in a way that helps understanding and implementation of the standards and evaluation criteria.

SAS-Hospital Kit which contains basic information about accreditation process and requirements for becoming accredited is presented for the benefit of hospitals and all stakeholders to improve the quality of health care.

With the establishment of national accreditation structure in the axis of Standards of Accreditation in Health, three main elements of Transformation of Health Program has been completed. Developed quality of health structure specific for Republic of Turkey consists of two parts:

- » Quality of Health Assessments
- » Accreditation of Health System

**Health Quality Assessments:** These assessments are scoring by determination of structural, process and output-based quality level of health organizations and institutions on the basis of SKS. Quality assessments are conducted periodically and reported. Determined scores can be used for a variety of incentives and penalties. Health Quality Assessments are mandatory. Coverage of all health institutions and organizations in the process is aimed.

**Accreditation of Health System:** It is a system based on SAS, which health care institutions and organizations will apply on a voluntary basis and become accredited according to their success. Accreditation of Health System is a program that will be applied to, for organizations that want to go beyond the current national quality state and put forth the difference in their quality level. It's organized as incentive for domestic and overseas health tourism because of including a document approved internationally.

In Turkey, this structure which is established in the field of health quality by Ministry of Health has significant importance for rising on a sturdy foundation in the framework of an awareness of a service that continuously improves and is sustainable.